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| <b>Service Name</b>       | Caregiver Supplemental Services   |
| <b>Service Number</b>     | TBD   |
| <b>Service Category</b>   | Community   |
| <b>Service Definition</b> | A program intended to provide goods and services to compliment the care provided by caregivers in response to needs that cannot otherwise be met. |
| <b>Unit of Service</b>    | One good or service purchased   |

#### Minimum Standards

1. Each program must maintain linkage with community focal points, as available, within the PSA.
2. Programs may offer Caregiver Supplemental Services to caregivers of any age when the care recipient is aged 60 or over and is unable to perform at least two activities of daily living or requires substantial supervision due to a cognitive or other mental impairment.
3. Programs may offer Caregiver Supplemental Services to individuals aged 55 and over who are kinship caregivers.
4. Payments directly to family caregivers are not permitted. Reimbursement for allowable expenses may be made with proof of purchase.

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| <b>Service Name</b>       | Kinship Support Services   |
| <b>Service Number</b>     | TBD  |
| <b>Service Category</b>   | Community  |
| <b>Service Definition</b> | Provision of any caregiver service(s) for Kinship Caregivers as described in #2 below. |
| <b>Unit of Service</b>    | Determined by Service Delivered  |

#### Minimum Standards

1. Kinship Caregivers must meet one the following criteria:
  - Individuals age 55 and older providing care to children not more than 18 years of age
  - Relatives, including parents, age 55 and older providing care to adults ages 18-59 with disabilities
2. The following services may be provided:
  - a. Caregiver Information and Assistance
  - b. Caregiver Support Groups
  - c. Caregiver Training
  - d. Caregiver Education
  - e. Caregiver Outreach
  - f. Respite Care
  - g. Caregiver Supplemental Services
  - h. Caregiver Counseling Services
  - i. Caregiver Case Management

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|---------------------------|---|
| <b>SERVICE NAME</b>       | <b>Caregiver Education</b>  |
| <b>SERVICE NUMBER</b>     | TBD   |
| <b>SERVICE CATEGORY</b>   | Community   |
| <b>SERVICE DEFINITION</b> | Contacts with a group of older adults, their caregivers, or the general public, to inform them of caregiver services or resources available within their communities. Examples include but are not limited to, health fairs, publications, newsletters, brochures, caregiver conferences, publicity or mass media campaigns, and other similar informational activities. These activities are directed at groups and large audiences of caregivers. |
| <b>UNIT OF SERVICE</b>    | Activity  |

#### Minimum Standards

1. Each program must maintain linkage with community focal points, and respite care programs, as available, in the planning and service area to help facilitate opportunities for caregivers to participate in education programs. Respite care may be provided to enable caregiver participation, as an additional service, in conjunction with caregiver education programs.
2. Program leaders shall be educated in topics being presented.
3. Caregiver education activities may be provided in community settings, virtually, or on-line through self-guided programs.

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| <b>SERVICE NAME</b>       | <b>Caregiver Training</b>  |
| <b>SERVICE NUMBER</b>     | TBD  |
| <b>SERVICE CATEGORY</b>   | Community  |
| <b>SERVICE DEFINITION</b> | A service that provides instruction to improve knowledge and performance of specific skills relating to caregiving roles and responsibilities. Skills may include, but are not limited to, activities related to health, nutrition, financial management, personal care, and/or communication. |
| <b>UNIT OF SERVICE</b>    | One hour of training   |

#### Minimum Standards

1. Each program must maintain linkage with community focal points, and respite care programs, as available, in the planning and service area to help facilitate opportunities for caregivers to participate in training programs. Respite care may be provided to enable caregiver participation, as an additional service, in conjunction with caregiver training programs
2. Program leaders shall be educated in caregiver training topics being presented.
3. Caregiver Training programs may be provided to individuals as well as in group settings. Services may be provided in the community, in-home settings and/or virtually.

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| <b>SERVICE NAME</b>       | <b>Caregiver Support Groups</b>   |
| <b>SERVICE NUMBER</b>     | TBD   |
| <b>SERVICE CATEGORY</b>   | Community   |
| <b>SERVICE DEFINITION</b> | A service that is led by a trained individual, moderator, or professional, to facilitate discussions on common experiences, concerns of caregivers, and to develop a mutual support system. Support groups are typically held on a regularly scheduled basis and may be conducted in person, over the telephone, or online. |
| <b>UNIT OF SERVICE</b>    | Session   |

#### Minimum Standards

1. Each program must maintain linkage with community focal points, and respite care programs, as available, in the planning and service area to help facilitate opportunities for caregivers to participate group support programs. Respite care may be provided to enable caregiver participation, as an additional service, in conjunction with caregiver support programs.
2. Program leaders shall be educated in caregiver support.
3. Services may be provided in community settings and/or virtually.